

CASE STUDY · CANADA · SENIOR CARE & NON-PROFIT

36 buildings on one connected HR platform.

Calgary's largest non-profit senior housing provider consolidated HR, payroll, timekeeping, and scheduling onto a single platform for 400 employees serving over 2,300 residents across 36 buildings.

IN GOOD COMPANY · NON-PROFIT & COMMUNITY CARE



Silvera for Seniors

Silvera for Seniors is a Calgary-based non-profit offering affordable housing for seniors across 36 buildings, serving over 2,300 residents with independent and supportive living. With 400 employees, Silvera needed better workforce management to spend less time on administrative work and more time supporting staff and residents.



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WORKING WITH HR AND FINANCE BUYERS ACROSS CANADA AND THE CARIBBEAN

This case study covers Silvera's consolidation of HR, payroll, timekeeping, and scheduling onto a single connected platform. The decision criteria were explicit: cost-effectiveness and ability to replace multiple HR and payroll tools without added complexity. Stats and quotes match the published case study at workzoom.com/case-studies/silvera-for-seniors.

Last verified May 2026 · [workzoom.com / case-studies / silvera-for-seniors](https://workzoom.com/case-studies/silvera-for-seniors)

INDUSTRY

Non-profit Senior Care

EMPLOYEES

400

BUILDINGS

36 across Calgary

RESIDENTS SERVED

2,300+

SUITES IN PRODUCTION

HR

Workforce

Payroll

THE CHALLENGE

Too much manual work, too many disconnected tools.

HR and payroll tools were fragmented across multiple disconnected systems with primarily manual processes. As a non-profit focused on senior care, every hour spent on administrative reconciliation was an hour not spent supporting staff and residents.

The visible cost was administrative time: hours per week moving data between systems, joining exports in Excel, fixing the inevitable variances from manual reconciliation. The invisible cost was mission opportunity. A separate system for HR records, a separate system for payroll, a separate system for timekeeping, a separate system for scheduling, each worked in isolation, but the value of any one was undermined by the need to reconcile across all four.

Distributed workforce scheduling added a second layer of complexity. Coverage across 36 buildings, qualification rules for specific shifts, staff working across multiple sites, the prior stack handled these inconsistently. Cost-effectiveness without added complexity was non-negotiable for a non-profit operating model.

BEFORE WORKZOOM

- Four disconnected systems for HR, payroll, timekeeping, and scheduling, manually reconciled.
- Coverage planning across 36 buildings handled inconsistently across staff working multiple sites.
- Hours of staff time per week spent on spreadsheet joins and variance fixes.
- Administrative burden diverted attention from resident support and staff coaching.

THE SOLUTION

One platform that connects it all.

Workzoom brought HR, payroll, timekeeping, and scheduling into a single connected system. The decision criteria were explicit: cost-effectiveness and the ability to replace multiple HR and payroll tools without added complexity. Implementation focused on consolidating the stitched stack onto a single employee record without disrupting day-to-day operations across the 36-building portfolio.

The screenshot displays the Workzoom Scheduling interface. At the top, the browser address bar shows 'workzoom.com / workforce / scheduling'. The interface includes a navigation menu, a search bar, and a user profile for 'Martha Fleming Admin'. The main section is titled 'Master Schedule' and shows options for 'Person Schedule', 'Job Schedule', and 'Repeating Schedule'. Below this is a table titled 'Scheduled Shifts By Week' with columns for dates from April 29 to June 3. The table lists shift types: Planned, Unplanned, Substitution, and Vacant, with corresponding counts for each date. A 'Mass Change Across Schedules' button is visible. Below the table is a 'Scheduled Tasks' section with a grid of tasks assigned to 'Barneby, Jeff (000204)' across days from Monday to Saturday. An 'Available Shifts' pop-up window shows two shift options: '2024-05-10 07:00 - 16:00 Customer Care Representative' and '2024-05-17 08:00 - 17:00 Hardware Systems Analyst', both with 'Bid' buttons. A link at the bottom of the pop-up says 'To Available Shifts Dashboard ->'. At the bottom of the page, a banner reads: 'WORKZOOM SCHEDULING · COVERAGE PLANNING ACROSS 36 BUILDINGS, WITH CHANGES FLOWING TO TIMEKEEPING AND PAYROLL'.

HR

Personnel

Single source of truth for 400 employees across 36 buildings. No more spreadsheet stitching to answer headcount or compensation questions.

PAYROLL

Pay Processing

Canadian payroll consolidated onto one platform with timekeeping flowing in directly. CRA, CPP, EI, and T4 reporting handled inside the system.

WORKFORCE

Timekeeping

Accurate hours across 36 buildings, captured through self-service

Workroom. No payroll without a clean study. No more manual data entry or Excel reconciliation.

WORKFORCE

Scheduling

Coverage planning across distributed buildings with schedule changes flowing into timekeeping and payroll automatically. Staff 3 / 4 working multiple sites tracked cleanly.

workroom. changes flowing into timekeeping and payroll automatically. Staff 3 / 4

THE RESULTS

Less time on admin, more time on people.

Four disconnected systems became one. The administrative cycle that used to consume hours per week dropped substantially. Canadian payroll compliance, CPP, EI, and CRA T4 reporting now run inside the same platform across all 400 employees and 36 Calgary buildings. With a unified HR foundation in place, Silvera is expanding into learning, development, and performance management next.

400

Employees on one platform
Across all four functional modules

36

Calgary buildings
Affordable senior housing

2,300+

Residents served
Independent and supportive living



"Before Workzoom, we were buried in spreadsheets and paperwork. Now our HR tasks are so much simpler. We're spending less time on admin and more time supporting our staff and residents."

CRYSTAL MURRAY · HUMAN RESOURCES GENERALIST, SILVERA FOR SENIORS

What's next: learning, development, performance management

With a unified HR foundation in place, Silvera is expanding the platform into learning and development tools plus performance management. The next phase focuses on growing staff capability and strengthening the performance culture across all 36 buildings, building on the consolidated platform rather than adding another disconnected tool to the stack.

Four disconnected systems, replaced by one record.

A 30-minute walk-through with your buildings, your shift coverage rules, and your real Canadian payroll requirements. We bring CRA, CPP, EI, T4, and multi-site scheduling to the conversation.

36
buildings
· 400 EE

distributed senior housing portfolio
· HR, payroll, timekeeping, and scheduling on one employee record.

[Book a 30-min walkthrough →](#)

[See pricing in detail](#)



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